



# **Release Bulletin for M-Business Anywhere™ 7.0**

**December 2008**

**Part number: DC00300-01-0700-01**

**Version 7.0**

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CHAPTER 1

# M-Business Anywhere Release Bulletin

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## Product summary

This Release Bulletin provides information about M-Business Anywhere™ 7.0.

M-Business Anywhere provides a platform for delivering Web-based enterprise applications and content to a wide variety of mobile devices rapidly and cost-effectively. Web developers can leverage their existing skill sets and open standards to develop and deploy fully interactive, always-available applications with sync-and-go or wireless capabilities. So while users enjoy increased productivity and consistent application behavior across different device platforms, companies can achieve the lowest total cost of ownership (TCO) possible.

## Installation and upgrade

To ensure that your installation is the most current, after you have installed M-Business Anywhere, visit the Sybase downloads site at <http://downloads.sybase.com>. If available, download and install ESD/EBFs for M-Business Anywhere.

When uninstalling M-Business Anywhere components, use only the M-Business Anywhere uninstall program. Uninstalling components via other methods may result in errors.

For detailed information about installing and upgrading M-Business Anywhere 7.0, see the *Installation Guide for M-Business Anywhere Server*. This guide is available on your M-Business Anywhere 7.0 Getting Started CD or on the [Sybase Product Manuals](#) Web site.

## Known issues

Read the following sections for details of known problems and workarounds.

### Known issues for M-Business Server

CR#	Description
549069	<p><b>Installer upgrade of 6.7 Application Edition to 7.0 with NT domain integration does not work correctly.</b></p> <p>The upgrade installation appears to complete successfully, but users are then unable to synchronize.</p> <p><b>Workaround:</b> Do a fresh install and then migrate the users with the AGDomain-Sync tool.</p>
534010	<p><b>On Windows, installer does not remove existing SOAP debug log files.</b></p> <p>When upgrading from a previous version of M-Business Server on Windows, the installer for M-Business Server 7.0 does not remove any existing SOAP debug log files. This does not cause any problems for M-Business Server operation.</p> <p><b>Workaround:</b> If the presence of debugging files from the previous installation causes any confusion, you can delete these three files from the <i>WINDOWS/system32</i> directory before running the installer on Windows: <i>RECV.log</i>, <i>SENT.log</i>, <i>TEST.log</i>.</p>

### Known issues for M-Business Client

CR#	Description
551885	<p><b>Symbian version of M-Business Client not available in initial 7.0 release.</b></p> <p>The Symbian version of M-Business Client is not bundled with in the M-Business Server installer for the 7.0.0 release. The 7.0 release of the Symbian client will be provided in an EBF.</p> <p><b>Workaround:</b> If you need to support users on Symbian platform, do not upgrade your M-Business Anywhere production environment to 7.0 until the 7.0 Symbian client is available by EBF.</p>

CR#	Description
540445	<p><b>Automatic upgrade of M-Business Client from version 6.7 to version 7.0 on Win32 platform may appear to fail.</b></p> <p>If a user on a Win32 platform cancels the automatic upgrade of M-Business Client from version 6.7 to version 7.0 two times, then the third attempt to automatically upgrade the client displays "Program not responding" error. The upgrade completes successfully, but the error message remains.</p> <p><b>Workaround:</b> Advise affected users that if they ignore the error message, M-Business Client is actually upgraded.</p>
538167	<p><b>Automatic upgrade of M-Business Client can fail on Windows Vista.</b></p> <p>On a Windows Vista client, if User Account Control (UAC) is turned on, automatic upgrade of M-Business Client from 6.7 to 7.0 fails with Resource File error.</p> <p><b>Workaround:</b> Instruct affected users to turn off UAC.</p>
534621	<p><b>Warning window text is blank for non-English 7.0 M-Business Client on Windows Vista tablet PC.</b></p> <p>On non-English 7.0 Win32 clients on Windows Vista tablet PC, the message box for the warning message that should appear at the beginning of the M-Business Client install process is blank. The message should read (translated to the client language), "Before you proceed, ensure that your device is connected to your PC."</p> <p><b>Workaround:</b> Advise affected users that the warning message is missing and provide the text (translated) of the missing message.</p>
528288	<p><b>Normal upgrade of AvantGo Mobile Internet (AMI) Symbian version of M-Business Client does not work.</b></p> <p>If a user has previously installed AvantGo Mobile Internet (AMI) consumer version 6.5 of M-Business Client on a Symbian device, the normal procedure of upgrading M-Business Client by installing the new client over the earlier version does not work.</p> <p><b>Workaround:</b> Users must uninstall the 6.5 AMI version of M-Business Client before upgrading to enterprise version 6.7 or 7.0.</p>
528244 and 528248	<p><b>Some API menu customization options do not work on some M-Business Client platforms.</b></p> <p>Some M-Business Client menu customization options provided in the PODSMenu API do not work on Microsoft Smartphone devices running Windows Mobile 6 and on Nokia phones running Symbian OS. In general, API calls to manipulate a menu option that does not exist on the platform where M-Business Client is running are ignored.</p> <p><b>Workaround:</b> Avoid using PODSMenu API calls for menu options that are not implemented directly through the M-Business Client menus.</p>

CR#	Description
528154	<p><b>Waiting message remains after interrupted synchronization recovers on Palm.</b></p> <p>On Palm OS devices, when a wireless synchronization is interrupted, and then M-Business Server is able to recover the connection and resume the synchronization, the "Waiting" message remains.</p> <p><b>Workaround:</b> Tell affected users that the "Waiting" message remains until the resumed synchronization process completes, or until the attempt to resume the interrupted synchronization times out.</p>
527928	<p><b>Table defined as 100% width may exceed device screen width.</b></p> <p>When a table is defined as width 100%, and border, cellspacing, or cellpadding have a non-zero value, the resulting table display in M-Business Client extends off the screen and shows the horizontal scrollbar.</p> <p><b>Workaround:</b> Avoid use of border, cellspacing and cellpadding with tables.</p>
527450	<p><b>On Windows Mobile 5, custom PODS are tagged as untrusted at initial startup of M-Business Client.</b></p> <p>Custom PODS on Windows Mobile 5 cause an alert to be displayed, indicating that the code is untrusted.</p> <p><b>Workaround:</b> If a system administrator is not installing/updating on user devices, users need to be instructed to accept these "untrusted" PODS the first time they start M-Business Client version 7.0.</p>

## Documentation changes

Read the following sections for updates, corrections, and clarifications to the documentation released with M-Business Anywhere 7.0.

### Documentation changes for Application Developer Guide for M-Business Anywhere

CR#	Description
551156	<p><b>List Viewer code sample may crash M-Business Client.</b></p> <p>In the "Tools to Add Special Features to a Channel" chapter, "Using the List Viewer" topic, "List Viewer examples" subtopic, if you copy the sample code from the Eclipse plug-in HTML version of this document, it may cause M-Business Client to crash.</p> <p><b>Workaround:</b> Copy the code sample from the PDF version of the Application Developer Guide.</p>

### Documentation changes for M-Business Anywhere, an Introduction

CR#	Description
551315	<p><b>Unsupported RIM client still mentioned.</b></p> <p>In the "Mobile Application Design Guidelines" chapter, "Testing and deploying your mobile application" topic, "Testing your mobile application" subtopic, the second paragraph contains the following sentence:</p> <p>If you are developing an application that will be used on RIM OS, in addition to other platforms, we recommend that you do initial development and testing on the RIM platform.</p> <p><b>Workaround:</b> Ignore this sentence; M-Business Client no longer supports the RIM platform.</p>
551313	<p><b>Symbian client not included in device screen widths table.</b></p> <p>In the "M-Business Anywhere" chapter, "HTML page development" topic, "List of supported device screen widths" table, there is no row with information for the Symbian platform.</p> <p><b>Workaround:</b> Use the size specified for Microsoft Smartphone as a close approximation for Symbian devices.</p>

## Accessing M-Business Anywhere documentation

Use the Sybase Getting Started CD, the SyBooks CD, and the Sybase Product Manuals Web site to learn more about this product release:

- The Getting Started CD – contains release bulletins and installation guides in PDF format, and also contains other documents or updated information not included on the SyBooks CD.
- The SyBooks CD – contains product manuals. The Eclipse-based SyBooks browser allows you to access the manuals in an HTML-based format. Some documentation is provided in PDF format, which you can access through the PDF directory on the SyBooks CD. See the *SyBooks Installation Guide* on the Getting Started CD, or the *README.txt* file on the SyBooks CD for instructions about installing and starting SyBooks.
- The Sybase Product Manuals Web site at <http://sybooks.sybase.com/> – is an online version of the SyBooks CD that you can access using a standard Web browser. You can browse documents online, or download them as PDFs. In addition to product manuals, the Web site also has links to EBFs and Maintenance Releases, Technical Documents, Case Management, Solved Cases, newsgroups, and the Sybase Developer Network.

**Note**

A more recent release bulletin, with critical product or document information added after the product release, may be available from the Sybase Product Manuals site. To read or print PDF documents, you need Adobe Acrobat Reader, which is available as a free download at the Adobe Web site.

# Contacting iAnywhere Solutions

## Technical support

If you need assistance using iAnywhere software, in North America, contact iAnywhere Solutions Technical Support by calling 1-800-8SYBASE (800-879-2273) and then selecting option 3. You can call Monday through Friday (except major U.S. holidays) between 9:00 a.m. and 9:00 p.m. Eastern time. Services are provided in accordance with your support agreement.

Outside of North America, for your local support number and hours, see <http://www.sybase.com/contactus/support>.

## Registering as a Named Contact

You can get technical support faster and easier to get technical support, by phone or online, if you have registered as a Named Contact.

When you purchase an iAnywhere Solutions product, an *iAnywhere Technical Support Contact Form* is automatically sent to you by way of an e-mail message be emailed to you within 7–10 days. If your company should need to add another Named Contact, or change the one initially registered, call the Technical Support 800-number and request a *iAnywhere Technical Support Contact Change Form*.

The *iAnywhere Technical Support Contact Form* contains your Customer Number, with spaces for you to provide an e-mail address and other identifying information for the Named Contact for your product. Fill in the requested information and fax the form back to the phone number indicated.

When your fax is received, an email will be sent to you, providing your Technical Contact ID number. You can then use this number to speed up the process when you call for technical support, and to access technical support online.

## Using the iAnywhere Online Support Services

A major benefit of using the iAnywhere Online Support Services is 24x7 availability. Online support also allows you to look up and review past and current support issues.

When you register as a Named Contact, the email sent to you with your Technical Contact ID number also contains instructions for registering and using the iAnywhere Online Support Services. Follow these instructions to register as a first-time user, or to update your account with information for the new product you have purchased.

If you have any trouble registering for the iAnywhere Online Support Services, contact iAnywhere Technical Support for assistance.

## Customizing iAnywhere software

If you need help with customizing iAnywhere software, contact iAnywhere Solutions Professional Services at [contact\\_us@ianywhere.com](mailto:contact_us@ianywhere.com).

## Product information

If you need information about other iAnywhere products, contact iAnywhere Workforce Sales at [contact\\_us@ianywhere.com](mailto:contact_us@ianywhere.com).

## Feedback on documentation

If you have questions or suggestions about this document or other iAnywhere technical publications, please contact iAnywhere Technical Publications at [iasdoc@ianywhere.com](mailto:iasdoc@ianywhere.com).

We like to receive your opinions, suggestions, and feedback on this documentation. Although we do not reply to individual emails, we read all suggestions with interest and attempt to incorporate them in future releases.