

Release Notes

Pylon Conduit and Pylon Pro

Version 5.4.1
March 2006



About this document

This document covers information about installing and syncing Pylon Conduit, Version 5.4.1 and Pylon Pro, Version 5.4.1 that other published documentation does not cover.

This document describes:

- Pylon Conduit and Pylon Pro for Palm OS
- Pylon Conduit and Pylon Pro for Pocket PC OS

What's new in this release

Pylon Conduit and Pylon Pro, Version 5.4.1 includes the following enhancements.

Windows Mobile 5 support

Pylon now supports Windows Mobile 5 devices, including “smartphones” that use Windows Mobile 5.0 Phone Edition. Smartphones that use Windows Mobile 5.0 Smartphone Edition are *not* supported.

New way of synchronizing on Windows Mobile 5

In order to allow users to choose when to synchronize their Windows Mobile 5 devices, Pylon 5.4.1 disables the Sync button in the ActiveSync window on that platform only. Windows Mobile 5 users must now synchronize using the Pylon icon in the system tray. By right-clicking the Pylon icon, then choosing **Synchronize** from the shortcut menu, users initiate a synchronization manually. The shortcut menu also provides an option to Enable Continuous Sync, for users who want to automatically synchronize their devices every five minutes. Naturally, there is also an option to Disable Continuous Sync. This is the default setting after installation.

VGA support

The Pylon Pro application on the device now supports VGA screen resolution in Pocket PC 2003 and Windows Mobile 5 devices.

Lotus Notes/Domino Server 7.0 supported

In addition to Lotus Notes versions 6.5.3 and 6.5.4, newly supported in the Pylon 5.4 release, Pylon now supports Lotus Notes/Domino Server version 7.0.

Enhanced support of repeating Calendar and Task events

Applications in Lotus Notes and on Pocket PC and Palm devices have some intrinsic incompatibilities in the way that they handle repeating events, especially when changes are made in individual instances in a series. Pylon Conduit and Pylon Pro now bridge those difference to a much greater degree. Virtually all of the different types of meetings, all-day events, appointments, anniversaries, reminders, and to-do's supported in Lotus Notes now sync reliably to your mobile device and back to Notes.

Lotus Notes groups nested to any level supported

Pylon now connects users, through their membership in groups, to all features to which Lotus Notes connects them. This includes cases in which a user is a member of one group, and that group is then included in another group, to as many levels as Notes supports.

Configurable Conflict Resolution for Calendar and To Do

Calendar and To Do users who make changes both in Lotus Notes and on the device may now specify how conflicts should be resolved when different changes are made to the same record on both ends. Users may choose to keep both versions, keep only the handheld version, or keep only the Lotus Notes desktop version.

Option to sync To Do items to device Calendar

The Calendar Configuration section of a sync filter now has a checkbox labeled “Display To Do List items in Calendar.” When this box is selected, the user’s To Do items are copied into the device Calendar.

Canceled meeting support

Meetings canceled in Lotus Notes are now deleted from the device.

Enhanced Private Record support for Calendar and To Do

Calendar and To Do users may now choose from the following options for syncing records marked as private, either in Lotus Notes or on the device: sync private records normally; sync private records after encrypting them; or do not sync private records at all.

Support for Lotus Notes formulas and views in sync filters

Lotus Notes formulas and views may now be used in Pylon configuration filters to specify which documents will sync from Notes to the device. Formulas are not applied to content syncing from the device back to Lotus Notes.

Existing pylonconfig.nsf file preserved by installer

When Pylon is removed by the installer, the *pyloncfg.nsf* file is left intact in the Lotus Notes data directory. When the installer subsequently reinstalls Pylon, any existing *pyloncfg.nsf* file is renamed, and then a new *pyloncfg.nsf* file is created. Thus users may copy any important configuration settings from the previous installation into the current installation.

Multi-user Notes installs supported

Pylon now supports multi-user Lotus Notes installs via the Custom Notes Install option in the installer.

Log level may now be configured in the Pylon Configuration Database

Log levels of 3 or 4 now include more complete record detail for Calendar and Tasks.

Newer Palm OS application features supported

Features available in the applications included in Palm OS 5.2 and later are now supported. These include the Location field, the Alarm field, and repeating Tasks.

On Palm OS, Lotus Notes meeting information not supported by Palm Calendar is stored in Note field on device

With the Palm Calendar application, which does not provide specific fields to store all the information associated with a meeting — such as Invitees, Chair, Location, Room, and Resources — is stored in the Note field on the device. On Palm OS 5.2 and later devices, the Lotus Notes Location, Room, and Resources fields are stored in the Location field on device.

Pylon Pro automatically updates Notes form design information on device

Any time a change is made on a server-based form, Pylon Pro automatically updates the copy of the form stored on the mobile device.

New devices supported

Support has been added for the following devices:

- Palm LifeDrive

Documentation

To download documentation for this release, visit the Pylon Conduit & Pro Product Manuals page:

http://www.ianywhere.com/developer/product_manuals/pylon_conduit_pro.

Available Documentation:

- ***Release Notes for Pylon Conduit and Pylon Pro, Version 5.4.1***

Provides critical upgrade and installation information on Palm and Pocket PC. Also provides information on late-breaking issues for the current release that are not covered in the 5.4.1 documentation.

- ***Desktop User Guide for Pylon Conduit and Pylon Pro, Version 5.4.1***

Provides instructions for configuring and using Pylon Conduit and Pylon Pro on Palm and Pocket PC.

Bug fixes

The following section describes bug fixes in Pylon Conduit and Pylon Pro.

Changing the field label for Cell Phone in Notes now syncs correctly to Pocket PC

Previously, when a user had an Address Book entry where the “Cell Phone” field label is changed, either manually or by having a localized Notes client, the phone number synchronized to the “Home Fax” field on the Pocket PC device.

Members of sub-groups cannot automatically access group features

If group A is included in group B, and group B is granted access to a Lotus Notes feature, members of group A will not be able to access that Lotus Notes feature in Pylon (unless they are also members of group B).

Semicolons allowed in formulas in sync filters

Pylon now allows entry of semicolons in Lotus Notes filter formulas entered in the Filter/View field of Pylon sync filters.

Known issues

The following section describes known issues in Pylon Conduit and Pylon Pro.

Pixels may be dropped after editing image with Pylon Pro on Windows Mobile 5

If you use the Pylon Pro image editor to edit an image on a Windows Mobile 5 device, when the image is saved from the VGA screen to the lower resolution of the Pylon Pro device image size, some pixels may be dropped.

Title bar is superimpose on save after editing image on Treo 700 devices

With Treo 700 devices, or devices with the same screen size, when users edit an image field, the screen title bar is superimposed when the image is saved.

Repeated Pocket PC synchronizations of 1000+ emails with “desktop overwrites handheld” eventually fails

On Pocket PC devices, synchronizing 1000+ emails from Lotus Notes inbox with “desktop overwrites handheld,” eventually the synchronization results in only one email from Notes appearing in the device inbox. To work around this problem, users can: (1) simply synchronize again; (2) move older emails from Notes inbox to other folders; or, (3) reduce the date range in the Calendar filter.

Word attachment can cause erroneous ActiveSync graphics conversion error in Pocket PC Mail

Under some circumstances, a Microsoft Word attachment to a Notes email message may trigger an erroneous error message when the user synchronizes with a Pocket PC device: “Unable to load graphics conversion filter. Continue with document conversion?” If the user clicks “Yes” at the prompt, the email downloads correctly.

Modifying individual instances in a repeating series may cause duplicates

Because of the different ways that applications in Lotus Notes and on Pocket PC and Palm devices handle repeating events, duplicate events may be created when individual instances in a series are modified.

Uninstalling Pylon Pro from device leaves icon in Start|Programs

When Pylon Pro is uninstalled from a mobile device, the program icon is not removed from the device’s Start|Programs menu. Tapping the icon results in a “Cannot find program” error.

Palm 5-way navigation wheel not supported

The Palm 5-way navigation wheel is not supported by any of the Pylon conduits.

Sync fails if you install without license key, then edit valid key into notes.ini

If you choose not to enter a license key, the Pylon installer displays a popup stating that you can enter the license key into either the *notes.ini* file or the Pylon Configuration database before attempting to sync. Entering the license key into the Pylon Configuration database does allow you to sync, but if you enter the license key into the *notes.ini* file, the sync fails.

Contacting iAnywhere

- Contact technical support by calling 1-800-8SYBASE (800-879-2273) and then selecting option 3. You can call Monday through Friday (except major US holidays) between 9:00 a.m. and 9:00 p.m. Eastern time; services will be provided in accordance with your support agreement.

Outside of North America, for your local support number and hours, please see:

<http://www.sybase.com/contactus/support>

Note

For Pylon Conduit and Pylon Pro, the technical support that is included at no additional charge is limited to installation assistance in the first 30 days following your purchase. You may purchase further support by calling the technical support number. You may also be able to find the answer to your Pylon Conduit or Pylon Pro question in one of the technotes linked from the product's Technical Support page at:

http://www.ianywhere.com/support/pylon_condpro.html

- Submit a question about your Pylon license directly at http://www.ianywhere.com/support/pylon/license_questions.html
- Access documentation from http://www.ianywhere.com/developer/product_manuals.
- Access product technotes from http://www.ianywhere.com/support/pylon_condpro.html.

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